

Privacy Policy

Effective Date: August 2025

At **Liquefied**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide to us when visiting our website, completing forms, or engaging with our services.

1. Who We Are

Liquefied is a leading manufacturer and supplier of industrial-grade LPG filling solutions. We are dedicated to maintaining the trust and confidence of our customers, partners, and website visitors by handling personal information responsibly and transparently.

2. Information We Collect

When you interact with Liquefied, we may collect the following types of personal information:

- Full name
- Company name
- Company Address
- Email address
- Phone number
- Any information you provide through our contact or enquiry forms

We may also collect non-personal information such as your browser type, device, or IP address to help us improve website performance and user experience.

3. How We Use Your Information

Your information is used to:

- Respond to enquiries or service requests
- Provide product information, quotations, or after-sales support

- Communicate promotions, product updates, and industry news (only if you've remained opted in)
- Improve our website, marketing, and customer service

We will **never sell or rent** your personal information to third parties.

4. Data Protection

Liquefied takes data protection seriously. We use secure systems and appropriate technical measures to protect your personal information from loss, misuse, or unauthorized access. Access to your data is restricted to authorized personnel who require it to perform their duties.

5. Sharing of Information

Your information may only be shared with trusted service providers (such as email or hosting providers) who help us operate our business — and only under confidentiality agreements. We may also disclose information if required by law or to protect our legal rights.

6. Your Rights Under POPIA

Under South Africa's **Protection of Personal Information Act (POPIA)**, you have the right to:

- Request access to your personal data
- Ask us to correct or update your information
- Withdraw consent for marketing communications
- Request deletion of your personal information (where applicable)

To exercise these rights, please contact us at:

 Sales@Liquefied.co.za

Or

Call : +27 79 038 8499

7. Cookies and Website Analytics

Our website may use cookies and tracking tools (like Google Analytics) to understand visitor behaviour and improve performance. You can adjust your browser settings to refuse cookies if you prefer.

8. Updates to This Policy

Liquefied may update this Privacy Policy periodically to reflect legal or operational changes. The latest version will always be available on this page.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

 [**Sales@liquefied.co.za**](mailto:Sales@liquefied.co.za)

 [**https://liquefied.co.za**](https://liquefied.co.za)